**KARAN DEWAN**

Phone: +91-9711118537 | E-mail*:* [karandewan@live.com](mailto:karandewan@live.com)

Summary

* More than 7 years of experience in the IT, Telecom and Consulting industry
* Involved in all SDLC phases (Requirement Analysis, Design, Development, Testing, Integration and Maintenance) for Telecom Services and Enterprise Applications
* Successful in handling roles such as Project Manager, Strategy/Transformation consultant, Software developer to provide E2E solutions for leading clients in both private and public sectors
* Displayed prowess in bringing several new clients and contracts by providing strategic guidance with regard to technology, IT Infrastructures and enabling major business processes through IT enhancements
* Excellent Knowledge of the Project Management and Six Sigma processes
* Experienced in Release Management and Configuration Management
* Is an Agile Evangelist, responsible for spreading awareness about Agile ways of working in the organization
* Confident in delivering various trainings(processes or technical)
* Good Understanding of various Software Methodologies - Waterfall, Kanban, Iterative and Incremental and Agile

Professional Certifications

|  |  |
| --- | --- |
| * Project Management Professional(PMP) * Certified Scrum Professional(CSP) * Certified Scrum Master(CSM) * SAFe Agilist(SA) * Lean Six Sigma Green Belt(LSSGB) * Information Technology Infrastructure Library (ITIL) |  |

Professional Experience

**KPMG India GURGAON, INDIA**

**Assistant Manager May’18 – Present**

*Roles and Responsibilities:*

* Managing multiple clientele/accounts & teams on large & complex consulting assignments and engagements
* Consulting clients for revenue/target achievements, resource optimization, cost reduction & BPR solutions via BPR, roadmap and framework design and implementation using IT solutions
* Creating Business/value propositions using insights from legacy/complex data analysis using BI & Analytical tools
* Strategy & Implementation roadmap for solving business problems including new product design, interactive and intuitive VA based dashboards; overall supervising and managing analytics driven projects for clients.
* Frame implementation logic , future projections, trend analysis, SWOT analysis providing valuable Client insights
* Liaising with cross functional and technology teams for solution implementation
* Driving strategic meetings with top stakeholders, formulating policy planning decisions, recommending strategic, administrative and technological interventions
* Publishing white papers, concept notes, reports, presentations & proposals supporting solution designs for problem areas
* Resource management, vendor and team onboarding, invoicing, billing, revenue collection & other BD activities

**PRICEWATERHOUSE COOPERS GURGAON, INDIA**

**Senior Consultant May’17 – Present**

*Roles and Responsibilities:*

* Complete strategy preparation, management and delivery of e-Government solutions including planning, scheduling, IT solution development along with preparation of concept notes, presentations and proposals for client
* Conceptualization of digital transformation (Program Strategy) solutions, new process design/implementation for national level service delivery platforms
* Developing innovative, high quality solutions for different scheme areas for improving overall performance
* Overseeing PMU activities, handling day to day project related issues (customization/development of new IT software modules, payments processing), process redesign, automating existing manual, paper based to online processes, new portal/website developments including wireframes creation
* Worked on concept, strategy and IT solution design on unification of large country level programs
* Consulting clients with project plan formulation, delivery and change management activities for smooth organizational transformation
* Manage critical timelines, stakeholder, dependencies, risks, issues and run project updates meetings
* Liaising with cross functional/technical teams from multiple departments and managing project deliverables

**BRITISH TELECOM GURGAON, INDIA**

**Project Coordinator Feb’16 – May’17**

*Roles and Responsibilities:*

* Managing end to end delivery of telecom infrastructure projects
* Working with the training academy to provide trainings to the department
* Preparing weekly dashboards for the project status for multiple projects
* Work on Estimation Models for the PMO department
* Good Knowledge of Contract documents and Agreements
* Work on process improvements to reduce organizational costs
* Maintain relationship with Onshore Management to ensure a "one-team approach"
* Review/Develop Management presentations for Onshore & Offshore clients
* Client Interaction, where required at the level of supervisors. Develop efficient and effective reporting processes
* Manage track and report on project budget and resource utilization

**ERICSSON GLOBAL INDIA LTD. NOIDA, INDIA**

**Senior Software Developer** **Dec'11 – Feb’16**

*Roles and Responsibilities:*

* Developed and managed end to end delivery of various telecom applications
* Worked with various projects to implement Agile ways of working
* Coordinate activities like prioritizing tasks, tracking schedule & defect and report to stakeholders
* Implementing project plans within present budgets and deadlines while involved in different development environment
* Monitor and Control multiple aspects of the project including customer expectations, team expectations and delivery related escalations
* Estimate assigned tasks, define detailed schedules, evaluate technologies and contribute to solutions.
* Ensure adherence to all management processes and best practices
* Ensure that standardized methods and techniques are used in the development, building, testing and deployment of build and implement optimization techniques
* Manage issues, risks, constraints, and assumptions
* Manage customer expectations and business requirements, manage the project according to the assignment specification/project specification, i.e. carry out the project with specified goals for level of quality, product characteristics, time and cost
* Manage configuration management aspects during the project, follow up and document the progress and results of the project continuously, communicate with all parties involved in the project
* Maintain continuous alignment of program scope with strategic business objectives

**DIGIVIVE SERVICES PVT. LTD. GURGAON, INDIA**

**Software Engineer** **Sep’11 – Nov’11**

*Roles and Responsibilities:*

* Coordination of activities among the team and understanding the requirements from the customers
* Analysis of the requirement and specifications
* Development of the source code
* Database designing
* Preparing the test plans, test cases
* Project Planning and Control
* Quality Assurance of code releases

**TATA CONSULTANCY SERVICES KOCHI, INDIA**

**Assistant System Engineer** **Dec’10 - Jul'11**

*Roles and Responsibilities:*

* Requirement Analysis and specifications
* Use cases and UML Modelling.
* Design of user interfaces and development of the source code
* Coding and development
* Preparing the test cases and perform performance testing
* Researched and resolved issues
* Creating and tracking project releases and plans
* Technically leading teams to ensure successful delivery of applications.
* Interfacing with customer on a technical level to discuss project design and implementation
* Status reporting to Project/Senior management
* Responsible for estimation of individual modules

Education

|  |  |  |  |
| --- | --- | --- | --- |
| **S.No** | **Coarse** | **Year** | **College** |
| 1. | Executive Post Graduate Diploma in International Business (EPGDIB) | 2017 - 2019 | Indian Institute of Foreign Trade |
| 2. | Bachelors in Technology (Electronics and Instrumentation) | 2006 - 2010 | Galgotia’s Institute of Engineering & Technology |